

BASKETBALLCOACH.COM ORDERING INFORMATION

2730 Graham Street, Ames, IA 50010 800.873.2730 BasketballCoach.com



SHIPPING & HANDLING FEES

Order Amount	ECONOMY 5-8 Day Delivery in the Mainland US (AK and HI may take up to 30 Days) APO Priority Mail only	BEST VALUE 2-4 Day Delivery U.S. Mainland Only (AK and HI may take up to 6 Days)	FASTEST SERVICE Next Day Delivery US Mainland Only (Restrictions may apply, ask for details)	CANADA 5-7 Day Delivery Approximate Shipping Days
Up to \$15.99	\$4.99	ONLY \$7.99	\$17.99	\$7.99
\$16 - \$49.99	\$6.99	\$8.99	\$21.99	\$8.99
\$50 - \$99.99	\$7.99	\$10.99	\$24.99	\$12.99
\$100 - \$149.99	\$9.99	\$12.99	\$26.99	\$14.99
\$150 - \$199.99	\$10.99	\$13.99	\$27.99	\$15.99
\$200 and Up	\$12.99	\$15.99	\$28.99	\$19.99

International (Outside of US/Canada) – For all orders add 25% of total order (minimum charge of \$19.99).

No exchanges/returns on international orders.

94% of All Packages Delivered *Within 2 Days.* This Includes *Saturday* as a Delivery Day.

Next Day Available on Orders Placed via Phone Monday-Thursday before 3 p.m. CST. Saturday delivery available for additional fee (ask for details).

ALL ORDERS SHIPPED WITHIN 24 HOURS! (BUSINESS DAYS ONLY)

FOUR EASY WAYS TO ORDER!

Online: BasketballCoach.com

Fax: (515) 232-3739

Phone: (800) 873-2730 or (515) 232-3687
CST 7:30 a.m. to 6:00 p.m.

Mail: 2730 Graham St, Ames, IA 50010
Send Order Form with Payment

Payment Method

We accept checks, money orders, AmEx, MC, Visa, and Discover. Make checks/money orders payable to Championship Productions. Returned checks constitute an additional \$25 charge.

School Purchase Orders

Purchase Orders (PO) require an authorized signature and may be faxed or mailed.

International Customers

International/Canadian orders are payable in U.S. funds only.

Sales Tax

Iowa residents (7%) and SD residents (6%).

Exchanges and Returns

100% Satisfaction Guaranteed! Phone authorization required on all returns/exchanges.

DVDs & Videos: If you are not completely satisfied with a DVD or videotape, simply return the item in salable condition within 15 days of receipt and we'll exchange it for a product of equal or lesser value. (One-time exchange only.)

Books: If you are not completely satisfied with any of our books, simply return the item in salable condition within 15 days of receipt. A refund or exchange for a product of equal or lesser value will be honored.

Software & Music: Unopened software or music may be returned within 15 days of receipt. A refund or exchange for a product of equal or lesser value will be honored.

Note: To exchange or return merchandise, please include a copy of the invoice, wrap merchandise securely, and return via insured parcel post. In order to improve our service, we would appreciate knowing the reason for the return. We will make every effort to speed your exchange or return.

No exchanges/returns on international orders (except Canada).

Send return items to: BasketballCoach.com, Returns Department, 2730 Graham St., Ames, IA 50010

Products Not Listed

Call for more information on products not listed.

DVD Compatibility

For more information, please go to www.BasketballCoach.com.

About Us

Every person at BasketballCoach.com - a division of Championship Productions, Inc. - is directly tied to carrying out our mission, which is: *helping individuals and teams achieve success and realize their fullest potential.* We carry out this mission by producing high quality, instructional products featuring renowned professionals in every sport and by providing the best customer service in the industry. The foundation of our mission is built on teamwork, personal improvement, a positive attitude, and a commitment to excellence.

Championship Books was founded in 1976 by Bill Bergan, the two-time NCAA Championship-winning head Track & Field and Cross Country coach at Iowa State University in Ames, Iowa (retired in '95). Today, Championship Productions is headquartered in an entrepreneurial business park in Ames, Iowa and houses a staff of over 30 people in its 12,000 square foot office facilities. As Championship Productions sits almost perfectly situated in the center of North America, every order that is shipped is received in a timely fashion.

We are fortunate to work with an extremely dedicated staff of compassionate and knowledgeable people. We have over 100 years of coaching and marketing expertise in our offices to help us know what to recommend and how to best "put the word out" about our latest new releases. Our customer service staff has over 50 years of experience with us, and our video production staff has unprecedented longevity in the instructional video business.

As we look ahead to the next 30 years in the coaching and teaching profession, we want to say thank you to the most important ingredient to our continued growth and success --- you, our loyal customers! Thank you and as always, best wishes to you in the season ahead!

The BasketballCoach.com & Championship Productions Team

Ames Community Development Park 1.800.873.2730 (Toll Free)
2730 Graham Street 1.515.232.3687 (International)
Ames, IA 50010 1.515.232.3739 (Fax)
info@BasketballCoach.com
Please contact us if you have any questions.

Office Hours

Monday - Friday

Eastern 8:30 am – 7:00 pm
Central 7:30 am – 6:00 pm
Mountain 6:30 am – 5:00 pm
Pacific 5:30 am – 4:00 pm



INTERNET ORDER FORM



Home delivery School delivery (Include school name below)

Please print or type legibly.

Name _____ Name of School _____

Delivery Address _____
Street Address _____ City _____ State _____ Zip Code _____

Phone Number (____) _____ E-mail Address _____

Please send me e-mail updates of sales and new products!

We'll notify you by e-mail the moment your order is shipped, and we'll give you a tracking number to follow your order!

Item #	Qty	Title of Product	Unit Price	Total Price

Gift Certificates now available for any amount!

Please be sure that shipping and handling charges are correct so we can process your order without delay!

Order Subtotal

Sales Tax (IA 7%, SD 6%)

Shipping & Handling (see chart above)

Total Due
Payable in U.S. funds.

Thank You!

Circle Credit Information



Credit Card Billing Address (if different delivery address) _____

Expiration Date ____ / ____ CVW2/CID _____

CVW2/CID is the last 3 digits printed on the signature panel on the back of the card, or the 4-digit, non-embossed number printed above the account number on the face of AmEx Card.

YES! I would like a free catalog for:

- Baseball Field Hockey Lacrosse Soccer Track & Field Wrestling
- Basketball Football Performance Enhancement Swimming Volleyball
- Cheerleading Ice Hockey Softball Water Polo



DISTANCE LEARNING FOR COACHES

- Real Coaching (3 CR)
- Theory of Coaching (3 CR)
- Teaching Coach (3 CR)
- Adapted Physical Education (3 CR)
- Parent-Athlete-Coach Alliance (1 CR)
- Ethics in Sports (1 CR)
- Step Up and Lead (1 CR)
- Team Building for Success (1 CR)
- Basketball Coaching 401 (3 CR)
- Volleyball Coaching 401 (3 CR)
- Football Coaching 401 (3 CR)

